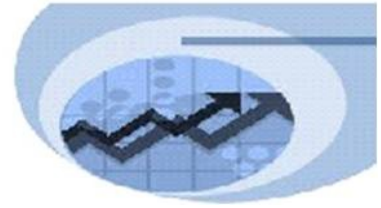


# RAPCOM

We accelerate your company at the speed of the changes



## Tel Asis

In the modern world of businesses the first impression is the one that counts, therefore the interface between your company and your customer are the one in charge of the success of their businesses. Similarly the reduction of costs is critical and for all people it is clear that a lost telephone call is synonymous of losses of new opportunities and/or businesses. With tel-Asis you can obtain what previously is considered utopian. This service consists of an assistant and/or remote receptionist that is your professional support. It is that you need to a very cost. The primary target is that you free yourself of less important tasks but than they consume a great amount of your time and you are dedicated exclusively to makes business. This way, without realising investment or expenses in infrastructure, consumable equipment of office and resources you give to more productivity to your company and more time for you.



**How it's work?** Tel-Asis is a remote assistant who receives and answers your telephone calls, transferring the call to your telephone of being necessary. This is obtained combining the best personnel with the technological platform of RAPCOM which we make its available. In the end you can save until a 75% of the operative costs by concept of human resources and you have equivalent professional personnel full-time.

**For who is thought this service?** For Executives and Companies of small or medium size who wish to maintain the operation costs reduced to the minimum, without sacrificing the growth and the efficiency, offering in addition, an image of high professionalism for your customers its clients.

### Advantages:

It offers to an Image and presentation to its company

Efficiency and better use of its time .

You delegates tedious and repetitive tasks

Significant Saving by list concept .

Dedicated telephone number

With or without IVR and virtual PBX

Real human assistant with operator .

Voicemail

To provide spreadsheets, text messages, fax or email with the present information

It transfers calls of businesses.

It receives messages it sends and them to its electronic mail.

It administer your agenda.

It returns the calls to your customers.

It responds to your customer e-mail.